

CORPORATE PERFORMANCE REPORTING

Relevant Portfolio Holder	Councillor G. N. Denaro
Portfolio Holder Consulted	No
Relevant Head of Service	Deb Poole, Head of Business Transformation
Ward(s) Affected	All
Ward Councillor(s) Consulted	n/a
Key Decision	No

1. SUMMARY OF PROPOSALS

1.1 To agree the proposal for bi-monthly performance reporting to Cabinet.

2. RECOMMENDATIONS

2.1 **Cabinet is asked to AGREE the approach to performance reporting to Cabinet through use of the Measures Dashboard and a bi-monthly report, draft template attached at Appendix 1.**

3. KEY ISSUES

- 3.1 This report reflects the Council's strategic direction in relation to performance, approved as part of the Corporate Performance Strategy last year. It is proposed that performance will be reported to Cabinet through the use of the online Measures Dashboard, supported by a bi-monthly report.
- 3.2 It is important that a robust method for reporting performance is adopted so that the Council is able to understand how effectively it is working towards delivering the strategic purposes and priority actions set out in the Council Plan 2017-2020.
- 3.3 Robust performance reporting will also help with effective decision making, audit and accountability.
- 3.4 The proposed bi-monthly report will highlight key areas for a particular strategic purpose (all purposes will be covered annually on a rolling programme basis), identified by officers and CMT based on data, and issues that Members raise as being in need of more detailed consideration. Relevant Heads of Service will talk through the report and address any queries.
- 3.5 It is also proposed that the report contains key corporate measures as standard.
- 3.6 The report is designed to complement the use of the Dashboard, the primary tool for understanding and reporting our measures, which can be accessed live by Members using their iPads at any time and will be available to interact with during Leaders and Cabinet meetings.

Financial Implications

- 3.7 Effective performance management will enable the Council to use limited resources in a more targeted manner, maximising the value of Council services and allowing the Council to be even more responsive to our customers' needs.

Legal Implications

- 3.8 There are no legal implications arising directly from this report.

Service / Operational Implications

- 3.9 Using performance data enables the Council to understand if it is working towards the strategic purposes and delivering the priority actions set out in the Council Plan.

Customer / Equalities and Diversity Implications

- 3.10 The strategic purposes are all designed to be from a customers' perspective, so relevant and robust performance data will enable the Council to understand if it is delivering what matters to customers, as identified through the Council Plan.
- 3.11 There are no equality and diversity implications arising directly from this report; however, the importance of understanding how the Council perform for all residents is important.

4. RISK MANAGEMENT

- 4.1 By using data to ensure the Council meets the strategic purposes and delivers on the priority actions in the Council Plan, it will support the management of risks identified around the delivery of those strategic purposes. The strategy will also contribute to the management of risks around robust decision making and the accuracy/effectiveness of performance data.

5. APPENDICES

Appendix 1 - Draft Performance Report template

AUTHOR OF REPORT

Name: Rebecca Dunne, Policy Manager
email: r.dunne@bromsgroveandredditch.gov.uk
Tel.: 01527 881616